



# Reduce VDI User Complaints & Maximize IT Team Efficiency

Solve Virtual Desktop Infrastructure Challenges In A Single Click

### Applicationcentric Insights

Non-disruptive and scalable auto-discovery solution with automatic correlation between end-user VDI performance and connectivity issues with underlying network, storage and compute performance to get to root-cause before user impact.

#### AI-Based Root-Cause Analysis

Continuous Machine
Learning (ML) to
identify VDI anomalies from
performance baselines to
head off problems at the
pass, and eliminate finger
pointing between
infrastructure and
application teams with
automated root cause and
forensics.

#### Maximize Collaboration

Align business and IT
Operations goals in a single
product with VDI visibility
and correlated network,
compute and storage
insights to maximize team
efficiencies.

#### Solve Virtual Desktop Infrastructure Complaints such as:

- Slow Application Loading
- Slow Application Response

- Screen lag
- Graphics Responsiveness
- User logon
   Timeouts/slowness



## **Automated VDI Monitoring & Application Discovery**

- Automatically discover VDI Components and Dependencies.
- Monitor applications in use & compute, network & storage resources used by the applications/Virtual Desktop in a single pane of glass.
- Deep visibility into Virtual Desktop & network performance in terms of where end users connect from, how many users and applications access your data center and how the WAN bandwidth is used.



# Monitor & Troubleshoot VDI Health & Performance for Citrix XenDesktop and VMware Horizon View

- Monitor the health of the Back-end Infrastructure supporting your VDI environment & single-click insight into root cause for VDI issues leading to degraded end-user experience.
- Operational Intelligence for detecting overloaded and overcommitted VDI clusters.
- Identify Kerberos Authorization errors.
- Troubleshoot Storage issues by identifying Concurrent IOPS Spikes leading to long latencies.
- Identify Slow JMS & bad DND queries.

